IABC Gold Quill Awards 2017 Winners





DIVISION 1: COMMUNICATION MANAGEMENT

The Communication Management division covers project, programs and campaigns that are guided by a communication strategy.

Category 1: Internal Communication

Excellence Awards

| Program | Winner | Company | Country |
|--|--|---------------------------|--------------|
| IT Security Awareness Program | Marni Evans | Agrium | Canada |
| Going social at ANZ with MaxConnect | Internal Digital Communications | ANZ | Australia |
| Africa Technology Back on Track | Sophia Dower | Barclays Africa | South Africa |
| a-FUSION – humanising a massive IT | Megan Caulfield (Ogilvy Impact) and Kylie Church (Canon) | Canon Australia | Australia |
| change | | | |
| Tomorrow's Workplace | Christina Mattern, Nathalie Tacail, Sandra Wong | City of Calgary, Facility | Canada |
| | | Management | |
| Your Voice Matters | Creative Services | Ingram Barge Company | USA |
| JTI HQ relocation: together under one roof | JTI Internal Communications Team | JTI | Switzerland |
| TUHF Internal brand refresh | Terri Brown | The Logical Truth | South Africa |

| Merit Awarus | | | |
|---|--|---------------------------|--------------|
| Program | Winner | Company | Country |
| NextGen Communications for Credit | Carmen Lamar, Therese Beale, Preeti Khattri, Arun Kumar | Accenture LLP | India |
| Services Transformation | Thapliyal, Katarzyna Pettka, Anil C. Pandey, Pranay D. Gupta | | |
| Measuring Staff and Volunteer | Rachel Whelan and Renee Kelley | American Cancer Society | USA |
| Engagement at the American Cancer | | | |
| Society | | | |
| Anglo American Employee Indebtedness | Ann Farndell, Rochelle de Paiva, Mpumi Sithole, Mooketsi | Anglo American | South Africa |
| Programme | Mocumi, Gert Schoeman, Tintswalo Khosa-Gieseke, Carolyn | | |
| | Lewis (Summit), Leigh Nooy (Summit), Olwen Auret (Russell | | |
| | & Associates) | | |
| ATB Financial Online Shopping | Calvin Seaman | ATB Financial | Canada |
| Diveristy and Inclusion Postcard Stories | Rachel Wade, Lilian Lam, Jennifer Kohle, Colin Stutsman | ATB Financial | Canada |
| Re:Define - Launching the new business | Canadian P&C Communications Team | ВМО | Canada |
| strategy for Canadian P&C | | | |
| Service360 Transformation Program | Kimberly Garbarino, Sarah Hilli, Danielle Kimmel, Preeti | DellEMC and Accenture LLP | India |
| | Khattri, Anil Pandey, Rahul Choudhury | | |





| Program | Winner | Company | Country |
|--|--|------------------------------|-----------|
| "Live Brighter" Bringing our brand to life | Nicolette Kyte, H. Dean, A. Hargrave, R. Stockment | Direct Energy | USA |
| DuPont's Journey to Three: Driving | DuPont, Gagen MacDonald and Think Marketing | DuPont, Gagen MacDonald | USA |
| Performance Through Ambiguity with | | & Thinking Marketing | |
| Employee Communications | | | |
| Guardian on the Go - Transitioning to a | Franziska Weber | Gagen MacDonald & | USA |
| New Way of Working | | Guardian Life Insurance | |
| Building Trust in Leadership | Kim Clark & Leslie Phillips | GoDaddy | USA |
| "Launch of the Grupo Insud Internal Blog" | Gustavo Ripoll, Gabriela Del Ristoro, Lorena Sueiro, | Grupo Insud | Argentina |
| | Florencia Leskovar, María Catalina Gottfried | | |
| Carl Compliance Comes to Intact | Michael Kerr, Daisy Yu, Jesse Travis, Maryann Besharat, | Intact Financial Corporation | Canada |
| | Pascal Dessureault, John Juba, Qumers Wejdan, Dominique | | |
| | Beaulieu | | |
| Creating Meaningful Change: | Monika Paquette, Lori Ann Campbell, Melicent Lavers-Sailly | Medtronic Canada | Canada |
| Communicating throughout an integration | | | |
| Making Business Personal | Raytheon Integrated Defense Systems | Raytheon | USA |
| We value all differences | Fernanda Ribeiro Costa | Vale | Brazil |
| Flu Fighters to the rescue! | Tiffany Akins | Vancouver Coastal Health | Canada |
| IBM's moonshot—making healthcare | The moonshot team at IBM & Willis Towers Watson | Willis Towers Watson | USA |
| engagement happen for employees | | | |

Category 2: Employee Engagement

Excellence Awards

| Program | Winner | Company | Country |
|---|------------------------------|----------------------------------|---------|
| LundBox: Focusing on our Culture | Lundbeck and Gagen MacDonald | Lundbeck & Gagen | USA |
| | | MacDonald | |
| "Pro-Vision Dream Team: 18+. Можно все" | Vladimir Vinogradov | Pro-Vision Communications | Russia |

| Program | Winner | Company | Country |
|---|---|-------------------------|-----------|
| Give respect. Get respect—workplace | Mardi Stewart | Australian Crime | Australia |
| culture reform | | Commission | |
| DuPont's Journey to Three: Driving | DuPont, Gagen MacDonald and Think Marketing | DuPont, Gagen MacDonald | USA |
| Performance Through Ambiguity with | | & Thinking Marketing | |
| Employee Communications | | | |
| Above & Beyond Awards | Fraser Health Communications & Public Affairs Team | Fraser Health | Canada |
| Scotiabank Jam | Scotiabank Public, Corporate and Government Affairs | Scotiabank PCGA | Canada |

| Program | Winner | Company | Country |
|--|--|---------------------------|---------|
| Celebrating 15 Years of Care in Pictures & | Laurie Dawkins, ABC & Maile Conwi, MA | Vancouver Coastal Health | Canada |
| Words | | | |
| Welcome Home | Jade Pearce, Teresa North, Lucy Beresford, Rebecca | Water Cooler Talk Ltd and | United |
| | Cameron, Stephanie Stone | REA Group | Kingdom |

Category 3: Human Resources and Benefits Communication

Excellence Awards

| Program | Winner | Company | Country |
|--|---|---------------------------|---------|
| Earning member consent for a merger of | ROM Merger Team | CAAT Pension Plan | Canada |
| two pension plans | | | |
| Lucky Brand Open Enrollment | Sarah Beth Bricel, Valli Thornton | Mercer | USA |
| Communications | | | |
| Kimberly-Clark 2016 Road Trip to Your | Jamie Colvin, Katrina Wilgus, Alisa Hunt, Hannah Turnage, | SimplyConnect Consulting, | USA |
| Future Campaign | Courtney Harlow, Jackie Powell, Amy Tellor | LLC | |
| Be in the Know | The Total Rewards Team and PRM | WestRock | USA |
| "Your Money. Your Choice." Campaign | George Weston Ltd. / Willis Towers Watson | Willis Towers Watson | Canada |
| Capturing hearts and minds—and inspiring | The moonshot team at IBM & Willis Towers Watson | Willis Towers Watson | USA |
| a healthcare movement | | | |

| Program | Winner | Company | Country |
|---|---|----------------------------------|--------------|
| Introducing the ATB Flexible Pension Plan | Brenda Hanchar, Edrea Cox, Rehann Onyschuk, Sharon Vanderwerff, Sherry Fitzpatrick, Debra Douglass | ATB Financial | Canada |
| Memorial Sloan Kettering Cancer Center Open Enrollment Communication Campaign | PartnerComm, Inc. | PartnerComm, Inc. | USA |
| Helping Littelfuse Associates Make Informed Medical Benefit Decisions | Gabrielle Loring | ROC Group | USA |
| Ensuring Stakeholder Confidence in a Fluid Environment | SABC Pension Fund | SABC Pension Fund | South Africa |
| BMC Software's 2016 Step It Up Corporate Challenge | Jamie Colvin, Natasha Taylor, Irma Soza, Lynn Moffett, Michelle Maloney, Wanda Dunn | SimplyConnect Consulting, LLC | USA |
| Dr Pepper Snapple Group's Wellness Rewards Campaign | Jamie Colvin, Jill Masters, Lynn Bargmann, April Rodriguez, Dave Olsen, Jenni Hancock, Michelle Maloney | SimplyConnect Consulting, LLC | USA |
| Sysco's Total Rewards Café Campaign | Jamie Colvin, Erin Packwood, Sebastian Skalany, Amy Tellor, Eileen Bouthillet, Michelle Maloney, Jackie Powell | SimplyConnect Consulting, LLC | USA |





| Program | Winner | Company | Country |
|------------------------------------|---|--------------------------|---------|
| PepsiCo my Healthy Money: Creating | The Healthy Money team at PepsiCo & Willis Towers | Willis Towers Watson and | USA |
| Financially Savvy Families | Watson | PepsiCo | |

Category 4: Change Communication

Excellence Awards

| Program | Winner | Company | Country |
|--------------------------------|------------------------------|-------------------|-----------|
| One.CBA change communications | CBA Employee Engagement team | Commonwealth Bank | Australia |
| Teo and Omnitel joining forces | Corporate Affairs Team | Telia Lietuva | Lithuania |

Merit Awards

| Program | Winner | Company | Country |
|---|---|--|-------------|
| Service360 Transformation Program | Kimberly Garbarino, Sarah Hilli, Danielle Kimmel, Preeti Khattri, Anil Pandey, Rahul Choudhury | DellEMC and Accenture LLP | India |
| DuPont's Journey to Three: Driving Performance Through Ambiguity with Employee Communications | DuPont, Gagen MacDonald and Think Marketing | DuPont, Gagen MacDonald & Thinking Marketing | USA |
| Care Coordination Program of Work | Avori Cheyne | Mississauga Halton CCAC | Canada |
| Quest Diagnostics Revenue Services Employees Journey to Optum360 | Darcy Dawson | Optum360 | USA |
| ROUTE 5: Sun Life Philippines' Road Map to #1 | Donante Aaron Peji | Sun Life of Canada (Philippines), Inc. | Philippines |
| Vale: The Mining Challenge - PUA ABERJE University Contest | Corporate Communication | Vale S.A. | Brazil |
| ONE Sustainable Future for Webasto Roof Systems Americas - Strategic Planning Summit | Andre Schoenekaes, Dr. Philipp Schramm, Gwendolyn S. Knapp | Webasto Roof Systems, Americas Region | USA |

Category 5: Safety Communication

Excellence Awards

| Program | Winner | Company | Country |
|-------------------------------------|---------------------------------|----------------|-----------|
| Safety First Zero Injuries Campaign | Andrea Davies & Caroline Hughes | Parks Victoria | Australia |





| Program | Winner | Company | Country |
|--|---|--------------------------------------|-----------|
| Safest Version of You | Corporate Communications Team | Arizona Public Service (APS) | USA |
| Emergency Exercise Communications | Greater Toronto Airports Authority | Greater Toronto Airport Authority | Canada |
| TDIndustries Safety Week 2016 Campaign | Fiercely Protect the Safety of All Partners | TDIndustries | USA |
| O-I Glass 'Journey to Zero' EHS campaign | Tanya Warrington | The Launch Box | Australia |

Category 6: Leadership Communication

Merit Awards

| Program | Winner | Company | Country |
|--|-------------------|-----------------------------|--------------|
| Church & Strategic Clarity: The Rise of | Chantalle Schutte | The Apostolic Faith Mission | South Africa |
| Communicating Leaders | | of South Africa | |

Category 7: Marketing, Advertising and Brand Communication

Excellence Awards

| Program | Winner | Company | Country |
|---|--|-------------------------------|---------|
| The Rebranding of Radeon with the Radeon Rebellion | Chris Hook | AMD | Canada |
| Pride Tape Campaign | Calder Bateman Communications | Calder Bateman Communications | Canada |
| The digital platform Smile.Mvideo.ru | CROS: Nataliya Zhivaya, Igor Boiko, Anastasia Timofeeva; M.Video: Yulia Zaripova, Tamara Afonina, Elizaveta Davydova | CROS | Russia |
| Fortis New York Stock Exchange Listing | H. Colleen Ryan | Fortis Inc. | Canada |
| Hydro Ottawa's 2015 Go Paperless E-Billing Campaign | Susan Barrett, Hydro Ottawa | Hydro Ottawa | Canada |

| Program | Winner | Company | Country |
|---|--|------------------------------------|-----------|
| Building a foundation for AESO reputation | External Communications Team | Alberta Electric System | Canada |
| through digital strategy | | Operator | |
| Just Imagine Blog | D Bond J McGuire J Boshoff D Bowyer N Butten | Aurecon | Australia |
| Smarter Investor Campaign | Brenda Lea Brown | British Columbia Securities | Canada |
| | | Commission | |





| Program | Winner | Company | Country |
|--|--|---|-------------|
| C&W Services Stories: Corporate | Allana Helland, Anna Kancs, Brittany Trevick, Catherine | C&W Services | USA |
| Storytelling to Build a New Brand | Langell, Christine Wickes, and Katherine Vizzone | | |
| 2016 CA Drought Campaign | Paul Rappa | California American Water with BNA Communications | USA |
| Doritos Ketchup Roses | Alyssa Katzikowski | Citizen Relations | Canada |
| SmartStart - putting the customer at the centre of integrated services | SmartStart communications team | Department of Internal Affairs | New Zealand |
| A View From Above: Leveraging the Rooftopping Phenomenon to Launch the LG G4 into Canada | Alissa Liotti | LG-One Canada, a WPP LG dedicated entity represented by GCI Canada; LG Electronics Canada | Canada |
| Peanut Vendor's Social Almanac | Lauren Highfill Williams, Ryan Lepicier, Golin | National Peanut Board | USA |
| Launch Campaign for Maryknoll School's Mx Scholar Program for STEM & Aerospace | Alan Tang | Olomana Loomis ISC | USA |
| To sing from the same hymn book: Creating a new voice for Caroline Chisholm Catholic College | Barbara Pesel | Pesel & Carr | Australia |
| It's My Airport Marketing Campaign | Deborah Wilson, Jen Brailsford, Louise Brook, Sarah Sutton | PortsToronto | Canada |
| Dream Big With Little Aggies | Dunae Crenwelge and Case Rhome | Texas A&M Foundation | USA |
| Mosaic Moments | Marnel Jones | The Mosaic Company | Canada |
| TTC Brand Revitalization | Customer Communications | Toronto Transit Commission | Canada |
| We Move You | Customer Communications | Toronto Transit Commission/National Ballet of Canada | Canada |
| Capital Thinking. Globally Minded. | Victoria University of Wellington and Unlimited Ltd. | Victoria University of Wellington | New Zealand |

Category 8: Customer Relations

Excellence Awards

| Program | Winner | Company | Country |
|--------------------------------------|-------------|-------------|-------------|
| 20th Anniversary Customer Engagement | Pru Life UK | PRU LIFE UK | Philippines |
| Campaign | | | |





| Program | Winner | Company | Country |
|--|--|---------|-------------|
| Meralco Advisory: Building the Customer | Marketing Communications and Public Information Office | Meralco | Philippines |
| Relationship Through Trust and Relevance | | | |

Category 9: Media Relations

Excellence Awards

| Program | Winner | Company | Country |
|---|---|-----------------------------|-----------|
| Reframing Canada's climate policy | Daniel Tisch, Roanne Argyle, Brendan Agnew-Iler, Marc | Argyle Public Relationships | Canada |
| discussion | Budgell, Mary Zajac, Shirven Rezvany | | |
| Sixties Scoop Media Relations Strategy | Daniel Tisch, Roanne Argyle, Brendan Agnew-Iler, Jessie Sitnick, Ashley O'Connor, Marc Budgell | Argyle Public Relationships | Canada |
| Rethink Success: the earned media campaign to support NAB's brand | NAB Corporate Communications | NAB | Australia |
| repositioning | | | |

Merit Awards

| Program | Winner | Company | Country |
|--|--|--|---------|
| Discover Another Side of Walmart Canada | APEX Public Relations Inc., Morin Relations Publiques, Walmart Canada | APEX Public Relations | Canada |
| Get Ready for Back-to-School with Walmart Canada | APEX Public Relations, Morin Relations Publiques, Walmart Canada | APEX Public Relations | Canada |
| BECU Spokane Launch | Tracey Fitzgerald | BECU | USA |
| The Kijiji Second-Hand Economy Index | Silvie Letendre | Capital-Image/Envrionics | Canada |
| A Year of Culture, a World of Change | Aarhus 2017 Team | European Capital of Culture Aarhus 2017 | Denmark |
| Billy Bishop Toronto City Airport Pedestrian Tunnel Media Campaign | Deborah Wilson, Erin Mikaluk, Jen Brailsford, Sarah Sutton, Louise Brooks | PortsToronto | Canada |
| UPS Delivers the First National Medical Drone Delivery Network | UPS, MSLGROUP and ETA | UPS | USA |

Category 10: Community Relations

| Program | Winner | Company | Country |
|-------------------------------|--|---------|---------|
| ION Community Relations Keeps | Avril Fisken, Lauren McGirr, Melissa Ricci, & John Holst | AECOM | Canada |
| Construction On Track | | | |





| Program | Winner | Company | Country |
|---|---|------------------------|--------------|
| Makarapa City – Anglo American created | Mooketsi Mocumi, Ann Farndell, Rochelle de Paiva, Pranill | Anglo American | South Africa |
| community radio drama | Ramchander, Sibusiso Tshabalala | | |
| Engaging communities to plan the Western | Anita Orr | Anita Orr - Transurban | Australia |
| Distributor project | | | |
| Introducing the Library of the Future | Regina Public Library Marketing & Communications | Regina Public Library | Canada |

| Program | Winner | Company | Country |
|---|--|-------------------------------------|--------------|
| The Abashintshi Social Mobilisation Project | Sappi Communications and DevCom Teams | Development Communication Solutions | South Africa |
| Safety and Emergency Response Information Days Demonstrating TransCanada's Commitment to Safety | TransCanada Community Relations / Emergency Management Team - Energy East. Team members: BJ Arnold, Todd Lang, Jon Pitcher, Caroline Beaudry, Patrick Lacroix, Kirsty Spence, Kent Bromley, Courtney Stauft, Krystal Hebert, John Van der Put, Craig Olsen | TransCanada PipeLines Limited | Canada |
| Sound[W]right: UFS student tone and voice project | Leonie Bolleurs | University of the Free State | South Africa |

Category 11: Government Relations

Excellence Awards

| Program | Winner | Company | Country |
|---|---|-------------------|---------|
| Getting organised for better qualifications: | Joanna Anstey | European Training | Italy |
| Helping policy makers implement complex | | Foundation | |
| changes | | | |
| Building trust with a new government | H. Young, C. Dibble, A. Madden & C. Gillies | Mitacs | Canada |

Merit Awards

| Program | Winner | Company | Country |
|---------|---|-----------------------|----------|
| Welcome | V. Kernel, S. Islamovic, J. Oslaj, B. Ulcej, V. Bizjak-K. | Studio Kernel, d.o.o. | Slovenia |

Category 13: Issues Management and Crisis Communication

| Program | Winner | Company | Country |
|---------------|--------------|-----------------|---------|
| Good Spirited | Jessica Merz | Bacardi Limited | USA |





| Program | Winner | Company | Country |
|---------------------------------------|----------------------------|----------------------------|---------|
| Blue Cross Blue Shield of Arizona | Public Relations Team | Blue Cross Blue Shield of | USA |
| Healthcare Organization Negotiation | | Arizona | |
| IBC's Response to Canada's Costliest | Insurance Bureau of Canada | Insurance Bureau of Canada | Canada |
| Disaster – the Fort McMurray wildfire | | | |

| Program | Winner | Company | Country |
|---|---|---------------------------|---------|
| H2S flaring in southern Saskatchewan | Rob Gray and Nancy H. Arab | NATIONAL Public Relations | Canada |
| Fort McMurray Wildfire Response – | Community Relations Fort McMurray Wildfire Response | TransCanada PipeLines | Canada |
| Keeping Alberta Communities Safe | Team | Limited | |
| Through Collaborative Crisis | | | |
| Communication | | | |

Category 14: Corporate Social Responsibility

Excellence Awards

| Program | Winner | Company | Country |
|----------------------------------|--|-----------------------------|----------|
| Ontario Pork: An Era of Change & | Daniel Tisch, Alison George, Heidi Kim, Louis Payette, Alexa | Argyle Public Relationships | Canada |
| Accountability | Znidarec | | |
| BTC Cycling Story: programme for | Maja Oven, Milena Prša | BTC d.d. & Pristop d.o.o. | Slovenia |
| encouraging cycling in Slovenia | | | |

Merit Awards

| Program | Winner | Company | Country |
|---------------------------------|--|------------------------------|-------------|
| "Richter's Women's Health Week" | CROS: Alexei Kalenov, Ekaterina Kotova; Gedeon Richter | CROS | Russia |
| | Russia: Anna Pokhitonova | | |
| FCC Drive Away Hunger | Farm Credit Canada | Farm Credit Canada | Canada |
| Football for a Better Life | Albert Almendralejo | Spears Activation and PR Co. | Philippines |

Category 15: Social Media Programs

| Program | Winner | Company | Country |
|---|---|-----------------|---------|
| EDC - Customer Advocacy Pilot Project - | Banfield/EDC | Banfield Agency | Canada |
| Social Media | | | |
| It's About mBC Time/Parlons Stade 4 | Pfizer Canada and NATIONAL Public Relations | Pfizer Canada | Canada |





| Program | Winner | Company | Country |
|-----------------------------|-----------------|---------|-----------|
| Ignite Social Media Program | Rebecca Sleeman | Telstra | Australia |

| Program | Winner | Company | Country |
|--|---|---------------------------|-----------|
| The Radeon Rebellion's #BetterRed | Chris Hook | AMD | Canada |
| Movement | | | |
| Canadian Patient Safety Week – Questions | Canadian Patient Safety Institute Communications Team | Canadian Patient Safety | Canada |
| Save Lives Campaign | | Institute | |
| Game Changers Social Media Campaign, | Michelle Crosby | Halifax Partnership | Canada |
| #HireMeHalifax | | | |
| Don't Overlook What's Missing: Pediatric | Manon Genin | Pfizer Canada Inc. and | Canada |
| Vaccination Reminder Campaign | | NATIONAL Public Relations | |
| Telstra Exchange 2.0 | Rick Molinsky | Telstra | Australia |

Category 16: Government Communication Programs

Excellence Awards

| Program | Winner | Company | Country |
|------------------------------------|---|---|-----------|
| Culture Talks | Cameron MacKay | Edelman Canada | Canada |
| The Shutdowns | Clare Sciorilli | Public Transport Authority of Western Australia | Australia |
| "Fire Prevention Week 2016" | Irina Mazursky, Karl Leung, Ryan Chamberlain, Greg Debicki, Carol Henke, Sandra Sweet, Donna Bertrand, Jeff Budai, Gordon Laird | The City of Calgary | Canada |
| Introducing Multi-Family Recycling | Thalia McRae, Kristin Benoit, Kayley Fesko | The City of Calgary | Canada |

Merit Awards

| Program | Winner | Company | Country |
|--|------------------------------|--------------------|-----------|
| Information campaign of the Nationwide | Andrey Barannikov | SPN Communications | Russia |
| financial education and financial literacy | | | |
| project | | | |
| Queen's Wharf Brisbane Public Transport | TransLink Communication Team | TransLink | Australia |
| Project | | | |

Category 17: Nonprofit Campaigns





| Program | Winner | Company | Country |
|----------------------------------|---|-------------------------------|-----------|
| Dine with Heart | Sacred Heart Mission, Cropley Communication & Red | Cropley Communications | Australia |
| | Agency | Pty Ltd | |
| Make Your Voice Heard: Election | Developmental Disabilities Resource Centre of Calgary | DDRC Calgary | Canada |
| Awareness Campaign | | | |
| Girls Belong Here | Hill+Knowlton Strategies + Plan International Canada | Hill+Knowlton Strategies | Canada |
| Promoting FRRR's Grant Programs | JAW Communications | JAW Communications | Australia |
| My Mental Illness Didn't Stop Me | Communications and Public Affairs | Ontario Shores Centre for | Canada |
| Campaign | | Mental Health Sciences | |

Category 18: Communication Management, Student Entry

Merit Awards

| Program | Winner | Company | Country |
|---|---------------|-------------------|-----------|
| Topsy Turvy Day for State Schools' Relief | Saania Habeeb | Deakin University | Australia |

DIVISION 2: COMMUNICATION RESEARCH

Entries in this division recognize the importance of research and measurement as a foundation for strategic communication work and a competency that's integral to success throughout the career of a communication professional.

Category 19: Communication Research

Excellence Awards

| Program | Winner | Company | Country |
|---|---|---------------------|--------------|
| Rethink Success: the earned media | NAB Corporate Communications | NAB | Australia |
| campaign to support NAB's brand | | | |
| repositioning | | | |
| "Pencil me In" Stakeholder Research | SABC Pension Fund | SABC Pension Fund | South Africa |
| Innovative research methods for Sappi's | Sappi Communications and DevCom Teams | Sappi Limited | South Africa |
| vast rural workforce | | | |
| The Ethnic Marketing Strategy | Jacob George, Aisha Sinclair, Jeny Mathews-Thusoo, Julian | The City of Calgary | Canada |
| | Neumann | | |





| Program | Winner | Company | Country |
|---|---|------------------|---------|
| Belief Based Behaviour: Metastatic Breast | Pfizer Canada and NATIONAL Public Relations | Pfizer Canada | Canada |
| Cancer | | | |
| Report Card | Tina Collins | Russell Township | Canada |

DIVISION 3: COMMUNICATION TRAINING AND EDUCATION

This division recognizes the mentorship and education role of consultants and senior communicators in developing and delivering workshops, classes, seminars or training that educates an audience about any aspect of the communication profession. This division includes all communication disciplines and professional competencies.

Category 21: Communication Training and Education

Excellence Awards

| Program | Winner | Company | Country |
|--|---|--------------------|---------|
| Risk and Crisis Communication Training for | Theomary Karamanis, Ph.D. | Cornell University | USA |
| Caribbean Health Communicators | | | |
| Leadership Communication: Meaningful | Shauna Lowry, ABC, Andrea Hall, Chris Dancocks, Theresa | Suncor Energy | Canada |
| Conversations | O'Halloran & Jenn Pitaoulis | | |

Merit Awards

| Program | Winner | Company | Country |
|---|---|--------------|---------|
| Social Marketing and Public Health Course | University of Ontario Institute of Technology | ChangeMakers | Canada |

DIVISION 4: COMMUNICATION SKILLS

The communication skills division includes marketing and communication elements that showcase technical skills such as editing, writing, design and multimedia production. Entries in this division are generally tactical in nature. Entrants must demonstrate strategic alignment, the creative process and measurable results.

Category 23: Special Events





| Program | Winner | Company | Country |
|--|---|-----------------------------|-----------|
| BeFraudAware - The 2 Minute Musical | Brenda Lea Brown | British Columbia Securities | Canada |
| | | Commission | |
| BDC Rebranding - Internal Launch Event | The BDC Employee Communications Team | Business Development Bank | Canada |
| | | of Canada | |
| Genentech's 40th Anniversary Celebration | Emily Anderson | Genentech | USA |
| Motorola #DifferentPlaysBetter | Hill+Knowlton Strategies | Hill+Knowlton Strategies | Canada |
| Peanut Harvest Farm Tour for Dietitians | Ryan Lepicier, Sherry Collins, Lauren Williams, Golin | National Peanut Board | USA |
| "Pro-Vision Dream Team: 18+. Можно все" | Vladimir Vinogradov | Pro-Vision Communications | Russiaa |
| A Day with Telia FM | Vija Valentukonyte | Telia Lietuva | Lithuania |
| The Maille Flavour Studio | Brigitte Foisy | The PR Department | Canada |
| 200 Years of Moving Smart Energy Forward | BGE | Weber Shandwick | USA |

| wierit Awards | | | |
|--|--|-----------------------------|--------------|
| Program | Winner | Company | Country |
| Allstate CyberCon 2016 | Jennifer Bean & Barbara Immergluck | Allstate Insurance Company | USA |
| Nuevo Traditions – a modern | Nuevo Traditions – a modern interpretation of ancient | Anglo American Platinum | South Africa |
| interpretation of ancient philosophies, | philosophies, rituals and stories using new technology | | |
| rituals and stories using new technology | | | |
| BECU Closing for Good | BECU Cooperative Affairs Team | BECU | USA |
| Doritos Inferno #DontFearTheHeat Event | Alyssa Katzikowski | Citizen Relations | Canada |
| A&T Live | Jeannine Guérette | City of Edmonton | Canada |
| European Capital of Culture Programme | Aarhus 2017 Team | European Capital of Culture | Denmark |
| Launch | | Aarhus 2017 | |
| Getting Organised for Better | Joanna Anstey | European Training | Italy |
| Qualifications: A high-level policy | | Foundation | |
| conference | | | |
| FCC Learning Events | Farm Credit Canada | Farm Credit Canada | Canada |
| Above & Beyond Awards | Fraser Health Communications & Public Affairs | Fraser Health | Canada |
| PortsToronto's Sail-In Cinema | Deborah Wilson, Sarah Sutton, Tyanne Kamping, Jen | PortsToronto | Canada |
| | Brailsford, Louise Brooks | | |
| Baltic Weekend | Andrey Barannikov | SPN Communications | Russia |
| The Ministry of Finance of the Russian | Andrey Barannikov | SPN Communications | Russia |
| Federation: Information campaign of the | | | |
| Nationwide financial education and | | | |
| financial literacy project | | | |
| Centenary Celebrations Public Trustee | Marketing and Communication Program | The Public Trustee | Australia |
| | | | |





| Program | Winner | Company | Country |
|------------------------------------|------------------------------|-------------------|-----------|
| 2016 Transport for NSW Recognition | Internal Communications Team | Transport for NSW | Australia |
| Awards | | | |

Category 24: Digital Communication

Excellence Awards

| Program | Winner | Company | Country |
|-----------------------------------|--|---------------------------|---------|
| 2016 People Report | BNY Mellon | BNY Mellon | USA |
| Girls Preparatory School Website | Michal Howick, Amy Walters, Bilda Small, Anne Exum, and Kendra Stanton-Lee | Girls Preparatory School | USA |
| MSKbenefits New Hire Walking Tour | PartnerComm, Inc. | PartnerComm, Inc. | USA |
| Wesco's Go Digital Campaign | Jamie Colvin, Sonia Cruz, Joy Scott, Jenni Handcock, Melissa | SimplyConnect Consulting, | USA |
| | Bradshaw, Michelle Maloney | LLC | |

| Program | Winner | Company | Country |
|---|---|--|-----------|
| Accenture Being Greater Than Program | Katrina Klier, Senior Director, Digital Lorraine Shearing, Senior Manager, Digital | Accenture | USA |
| Interactive Online Quiz | Monique Poirier, Ernesta Rossi, Cyrus Mavalwala, ABC | Advantis Communications Inc. | Canada |
| Facilities Insights | The C&W Services Marketing Team | C&W Services | USA |
| Medical Laboratory Professionals Website (medlabprofessionals.ca) | Cathy Bouwers, Michael Grant, Natalie Marino, Radmila Minor, Michele Perry, Ashley Rego, Joel Tersigni | Canadian Society for Medical Laboratory Science | Canada |
| Community Medical Centers Benefits Microsite | Kayla Yang | Conduent | USA |
| Career Evaluator | Sia Papageorgiou, Cropley Communication Team | Cropley Communications Pty Ltd | Australia |
| Taking Austin Social | eBay Employee Communications | еВау | USA |
| One.CBA | CBA Employee Engagement team | Group Corprorate Affairs, Commonwealth Bank | Australia |
| Road Muster | Greg Thom | National Broadband Network (nbn) | Australia |
| Earn While You Learn Website | Sherri Haigh, Tyler Charlebois, Matthew Patton, Rachel Wilmshurst, Vesna Plazacic | Ontario College of Trades | Canada |
| Associate Annual Report Digital Experience | PartnerComm, Inc. | PartnerComm, Inc. | USA |





| Program | Winner | Company | Country |
|--|---|---------------------------|---------|
| Not Your Mom's Social Network | Adam Brayford & Denise Leech | Simon Fraser University | Canada |
| Kimberly-Clark's 2016 Benefits Website | Jamie Colvin, Katrina Wilgus, Alisa Hunt, Hannah Turnage, | SimplyConnect Consulting, | USA |
| | Courtney Harlow, Jackie Powell, Amy Tellor | LLC | |
| Tata Sphere: Celebrating Tata people | Group Publications, Tata Sons | Tata Sons | India |
| Thought Box | Lisa Cook, Christie Hutchinson, Karen Sherlock, Joyce Yu | University of Alberta | Canada |
| #DisplayYourPride | Engineering Strategic Communications | University of Toronto | Canada |
| Vale@Informar and Vale News: strategic | Internal Communication Team | Vale | Brazil |
| information on a dynamic platform | | | |

Category 25: Audio/Visual

Excellence Awards

| Program | Winner | Company | Country |
|---|---|--------------------------|---------|
| C-130J One Aircraft, Many Missions | Gentry Edwards, Jeff Flamer, Ethan Stokes, Rob Seith, | Lockheed Martin | USA |
| | Stephanie Stinn | | |
| Road Show Video | PartnerComm, Inc. | PartnerComm, Inc. | USA |
| Ray Dilworth: An Aggie Hero | Case Rhome, Bailey Payne, Dunae Crenwelge | Texas A & M Foundation | USA |
| Celebrating 15 Years of Care in Pictures | Clive Camm, APR & Rennie Brown, APR | Vancouver Coastal Health | Canada |
| and Words | | | |

Merit Awards

| Program | Winner | Company | Country |
|--|---|---------------------------|---------|
| Documentaries for the Armenian EyeCare | Art Simon, Minas Hambardzumyan | Art Simon Productions | USA |
| Project | | | |
| Defining RGL Forensics Through Video | RGL Forensics, Penso Entertainment | RGL Forensics | USA |
| How the New Advantage PPO + HSA Works | Gabrielle Loring | ROC Group | USA |
| Sysco's "Your Cooking Class" Benefits | Jamie Colvin, Amy Tellor, Erin Packwood, Jenni Hancock, | SimplyConnect Consulting, | USA |
| Learning Tools | Elizabeth Valentine, Jerry Turner, Michelle Maloney | LLC | |
| I'm an advisor | Patti Annable, Michael Elgamal, Dave Noyle | Sun Life Financial | Canada |
| Financial Abuse of Older Adults | Marilyn Bright | Tamlo International Inc. | Canada |

Category 26: Publications





| Program | Winner | Company | Country |
|---|--|----------------------------|-----------|
| Sony Music Rock Enroll | elizabeth williams | Buck Consultants | USA |
| Your 2017 Uncharted Benefits | Elizabeth Williams | Buck Consultants | USA |
| 2016 White Cashmere Collection Invitation | Strategic Objectives and Kruger Products | Strategic Objectives, Inc. | Canada |
| Spirit Magazine: Redesigned and | Dunae Crenwelge, Sondra White, Monika Blackwell | Texas A&M Foundation | USA |
| Reimagined | | | |
| 10 Years of Innovation: Building on a | MITRE Corporate Communications & Public Affairs | The MITRE Corporation | USA |
| Legacy | | | |
| Australia Post Career Workbooks | Christine Dvoracek, Richard Roach, Isabela Miranda | Transform | Australia |

| ierit Awarus | | | |
|--|---|---|--------------|
| Program | Winner | Company | Country |
| Charlotte Russe Benefit Magazine | elizabeth williams | Buck Consultants | USA |
| 2015 Pipeline Industry Performance Report | Alexandra Frison | Canadian Energy Pipeline Association | Canada |
| HANDS IN HEALTHCARE MAGAZINE - Questions Save Lives | Canadian Patient Safety Institute Communications Team | Canadian Patient Safety Institute | Canada |
| Sacred Heart Mission Annual Report 2016 | Avantis Communication, Sacred Heart Mission, Featherston Design | Cropley Communications Pty Ltd | Australia |
| Ten years of The DevCom Way book | Mari Lee, Charmain Lines, Graham Hankin, DevCom team | Development Communication Solutions | South Africa |
| Director Journal Revamp | Maliha Aqeel, Simon Avery, Alexis Loney | Institute of Corporate Directors | Canada |
| The Getty Magazine | Kimberly Sellery | J. Paul Getty Trust | USA |
| Preprosto | Lidl Slovenija, PM | Lidl Slovenija | Slovenia |
| Jesuits in Mindanao | Ramoncito Cruz | Media Wise Communications, Inc. | Philippines |
| Port of Montreal 2015 Annual Report | Communications Team | Montreal Port Authority | Canada |
| Electronic Arts Global Code of Conduct; The Way We Play | Code of Conduct Team | NAVEX Global | USA |
| Insight | PartnerComm, Inc. | PartnerComm, Inc. | USA |
| TELUS 2015 Annual Report | Ali Wilson and Dianne Trach, ABC | TELUS Corporation | Canada |
| Up Close and Personnel | Danni Hill, PPFA; Sue Keever Watts, The Keever Group | The Keever Group | USA |
| There is So Much Here for You- Welcome Guide | Student Communications, Faculty of Arts & Science | The University of Toronto | Canada |
| Transport Mode Magazine | Internal Communications Team | Transport for NSW | Australia |
| For such a time as this: A commemorative journey | UFS Department of Communication and Brand Management | University of the Free State | South Africa |





| Program | Winner | Company | Country |
|--------------------------------------|----------------------|----------------------|---------|
| FOCUSED: Thermal Energy Corp. FY2015 | Monica L. Westerlund | Westerlund | USA |
| Annual Report | | Communications, Inc. | |

Category 27: Writing

Excellence Awards

| Program | Winner | Company | Country |
|---|------------------------------------|--------------------------|---------|
| Mind the Skills Gap: Helping Industrial | Leanne Hanson | Rockwell Automation with | USA |
| Companies Solve a Growing Workforce | | Padilla | |
| Crisis | | | |
| WeConnect Change Management | Wendy's System Communications Team | The Wendy's Company | USA |
| Communication | | | |

| Program | Winner | Company | Country |
|-----------------------------------|--|---------------------------|-------------|
| Design A Life You Love Newsletter | Aon and Kohl's | Aon Hewitt | USA |
| PlayStation 2016 Benefit Magazine | Rosemary Hardin | Conduent | USA |
| Trades Today Magazine | Sherri Haigh, Tyler Charlebois, Jan O'Driscoll, Vesna Plazacic, Nancy Schlömer, Yacine Dottridge, Ann-Marie Colacino, Tracey Shepherd, Alan Joson, Rachel Wilmshurst | Ontario College of Trades | Canada |
| TGT Briefly | Target Communications | Target Communications | USA |
| Transpower Annual Review | Rebecca Wilson | Transpower New Zealand | New Zealand |



